

1195 Spring Creek Pl Ste. B Springville, UT 84663

Troubleshooting Your Garbage Disposal

It's common for garbage disposals to stop working due to jams—typically caused by putting too much food in at once or inserting items that shouldn't go in. When jammed, the disposal will automatically shut off to protect the motor from damage.

Before submitting a maintenance request, please follow these troubleshooting steps, as service calls resulting from improper use or tenant-caused issues may be billed to you:

1. **Make sure the disposal is turned off.** Carefully reach inside (**with the power off**) and feel around to see if anything is blocking the blades.
2. Look under the sink at the bottom of the disposal for a small red reset button. Press it to restore power
 - If the disposal still doesn't work or shuts off again, it may still be jammed.
3. You can manually turn the gears to help clear the jam. On the bottom of the disposal (under the sink) there is a small hole. You can insert an Allen wrench (sometimes one is attached to the disposal) and turn the gears. **Make sure the disposal is still off** and reach inside to see if something came loose that you can pull out and repeat step 2.

If you're unsure or need help, feel free to reach out with questions.

If you believe the jam was caused by something you did and you still prefer to have someone come out to repair it, then submit a maintenance request in your portal.